



our communication and interaction

Hello!

I am Wang Zitong, a member of the Chinese team collaborating with yours. It is a great honor to connect with you in this way and initiate collaborative communication between our two teams.

During our preliminary research, we noticed that the self-introduction of your team is not yet available on the designers' website. Considering the smooth advancement of our subsequent cooperation, our team hopes to gain a deeper mutual understanding with yours—whether it is the professional backgrounds and division of labor of team members, or the cultural characteristics of our respective countries. Such information will help us better understand each other's work ideas and reduce cognitive differences in collaboration.

To facilitate convenient communication on plans and synchronization of progress among all members of both teams, we would like to know if your team has commonly used social or communication software, such as WeChat, Instagram, etc. If it is convenient for you, we can add each other as friends through these platforms and set up a joint group, allowing members of both teams to discuss cooperation details and share ideas in the group at any time.

Below are my contact details for you to reach me whenever necessary:

- Email: 709157866@qq.com
- WeChat: wzt-709157866
- Instagram: ziton9_alissa

I look forward to your reply, and also anticipate that through subsequent communication, our two teams can become familiar with each other more quickly and lay a solid foundation for our upcoming cooperation!

Best regards!

Wang Zitong

Member of the Chinese Collaborative Team

Hello Zitong,

Nice to meet you, and thank you for your message.

Regarding the self-introduction, we are still in the process of preparing it. We are three engineering students, but the past few weeks have been quite busy with exams. By the end of this week, we'll publish our personal information on the designers' website — sorry for the delay.

We don't use WeChat, but we can stay in touch through Instagram. Here are our accounts:

- Fabiana: [@fabianadavalos](#)
- Carla: [@carla_flowerss](#)
- Lore: [@lorebaird](#)

We look forward to working together and getting to know your team better.
Wishing you a great week ahead!

Best regards,
Fabiana



We obtained each other's contact information via email.



Dear Zitong,

Thank you so much for your thoughtful message! We think your proposal is very interesting, and we are planning to slightly adjust the brief so that your team can focus on designing the companion-type smart device.

We believe this direction aligns well with your background in product design and can effectively address the pain points we mentioned regarding loneliness among the elderly.

Best regards,

-Fabiana

El lun, 3 nov 2025 a las 13:41, a芽 (<709157866@qq.com>) escribió:

Great ! I have just followed your Instagram account, and our other two team members are currently learning how to register and use the platform. We are extremely excited about cooperating with you. All three of us are engineering students majoring in Industrial Design. After reviewing your client brief, we are particularly drawn to your topic choice, as the issue of loneliness among the elderly is also prevalent among those around me.

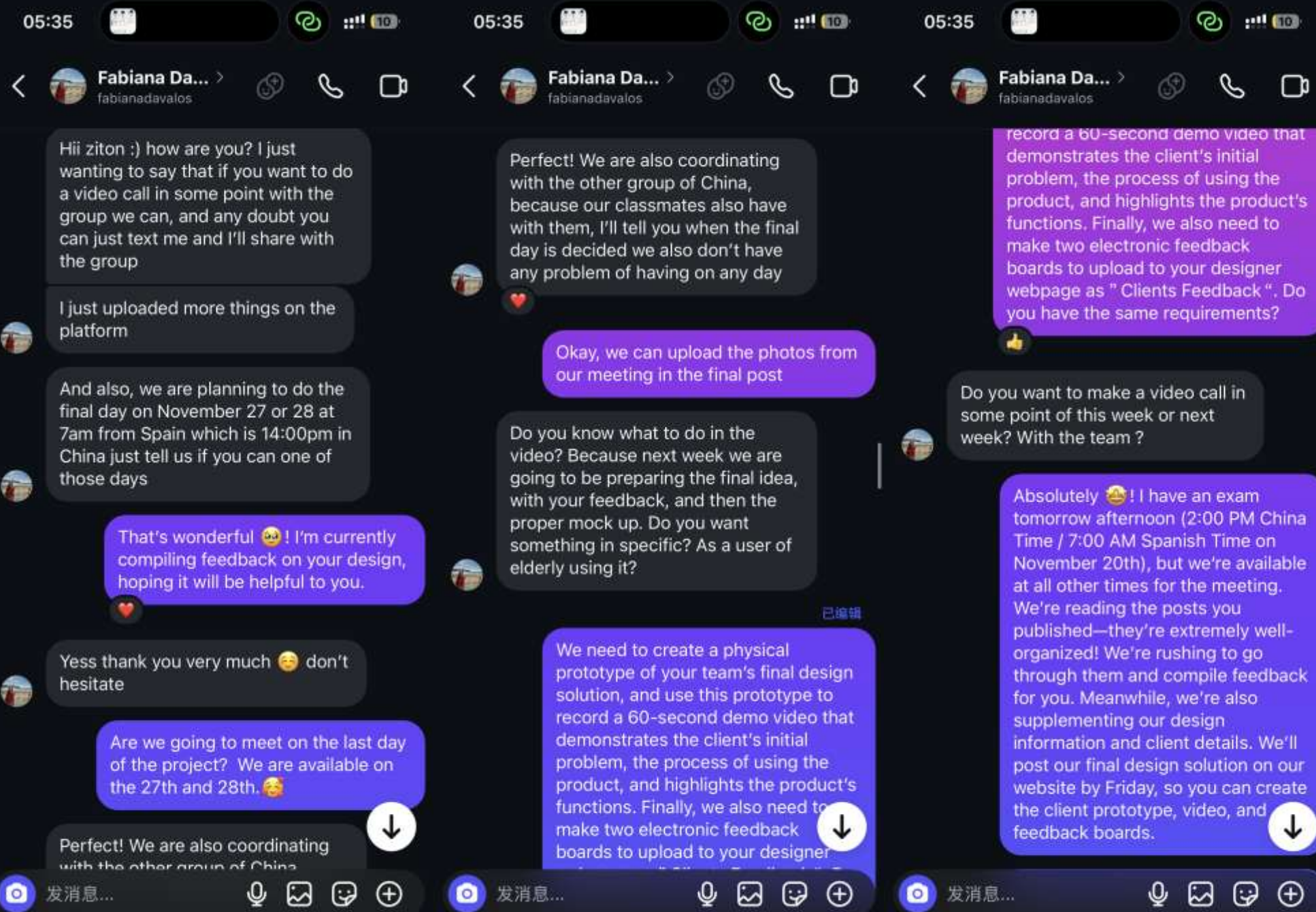
However, we have some concerns regarding the presentation format of the design. We are wondering if you would like us to design a social software for the elderly. Given that our major focuses on product design, we have limited knowledge of software development. Regarding the pain points of the elderly you mentioned, we are considering whether they can be addressed through designing a companion-type smart device. Could you please share with us the common hobbies, living habits, and items that elderly people in your country often carry with them? We can incorporate these elements into the design of smart companion products through product interaction, functional innovation, and other approaches.

Additionally, there is another matter we are not sure if you are aware of, which is also a key reason for our urgent communication. Professor Erik informed us in class that the final submission deadline for the design proposals of the two groups collaborating with the Spanish team will be one week earlier than that for groups collaborating with other countries. Therefore, we uploaded our client brief to your designers' website last week. Please feel free to review it when you have time. If you have any questions or uncertainties, please do not hesitate to contact us or leave a comment on our post, and we will promptly assist you in resolving them. We plan to upload more China-specific information for your reference either tomorrow or the day after tomorrow, hoping it will be helpful to your work.

We apologize for sending a large number of messages recently due to the tight design schedule and the differences in language and time zones between our two countries. We hope this has not disturbed you or disrupted your plans. Finally, we wish that none of us will be under excessive pressure, and that we can all enjoy the process of cooperation and design together.

Best wishes,
Zitong





We communicated on Instagram about when it would be convenient to meet for the meeting.





We held a meeting, during which we identified and resolved the information discrepancies between us.

- As Clients:
1. Upload the post to the partner team tonight, specifying the deadline for the final design proposal: November 26th (next Wednesday) for our team. For the team collaborating with Spain, the deadline is November 21st (this Friday).
 2. Create a physical prototype of the partner team's final design, then record a 60-second demo video. The video should demonstrate the initial client pain points, the product usage process, and highlight the product's functions. Finally, prepare two electronic feedback boards and upload them as "Clients Feedback" to the partner design webpage. All tasks must be completed before December 3rd (for

05:36



100%

Fabiana Da...
fabianadavalos

team tonight, specifying the deadline for the final design proposal: November 26th (next Wednesday) for our team. For the team collaborating with Spain, the deadline is November 21st (this Friday).

2. Create a physical prototype of the partner team's final design, then record a 60-second demo video. The video should demonstrate the initial client pain points, the product usage process, and highlight the product's functions. Finally, prepare two electronic feedback boards and upload them as "Clients Feedback" to the partner designers' webpage. All tasks must be completed before December 3rd (for our team) and before November 27th (for the team collaborating with Spain).

As Designers:

Adhere to the above timeline. We will probably receive user feedback from the partner team tomorrow. Complete the final design proposal by November 26th and upload it to our team's webpage.



发消息...



05:37



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Fabiana Da...
fabianadavalos

Hi Fabi, we just uploaded the PDF from our professor regarding the requirements for clients and designers to your website—feel free to refer to it. 🙏

Our English is really not good—we apologize for our unpolished English 🙏. We'll definitely practice harder in the future 🙏. Hope this meeting was helpful for you! If you have any questions, feel free to contact us anytime—we'll do our best to assist you 🙏.

If you have any questions about our design, we also welcome you to share your suggestions—we'll align with your schedule and workflow.



发消息...



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Fabiana Da...
fabianadavalos

If you have any questions about our design, we also welcome you to share your suggestions—we'll align with your schedule and workflow.



周日 23:37

回复了你

Our English is really not good—we apologize for our unpolished English 🙏. We'll definitely practice...

展开

Hello Zitong! I'm now reading the messages, don't worry about the English, for us could be extremely difficult also to learn a language that is so different from what we know. It was very helpful the meeting because we didn't know that we need to do your product.



发消息...



05:37



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Fabiana Da...
fabianadavalos

回复了你

If you have any questions about our design, we also welcome you to share your suggestions—we'll align...

展开

Thank you very much!! You too, any doubt tell us :)



周二 17:01

Hi Fabi, hope you're doing well! Have you received the email regarding this Thursday's presentation? We'd like to know your expectations for creating the promotional video of your product

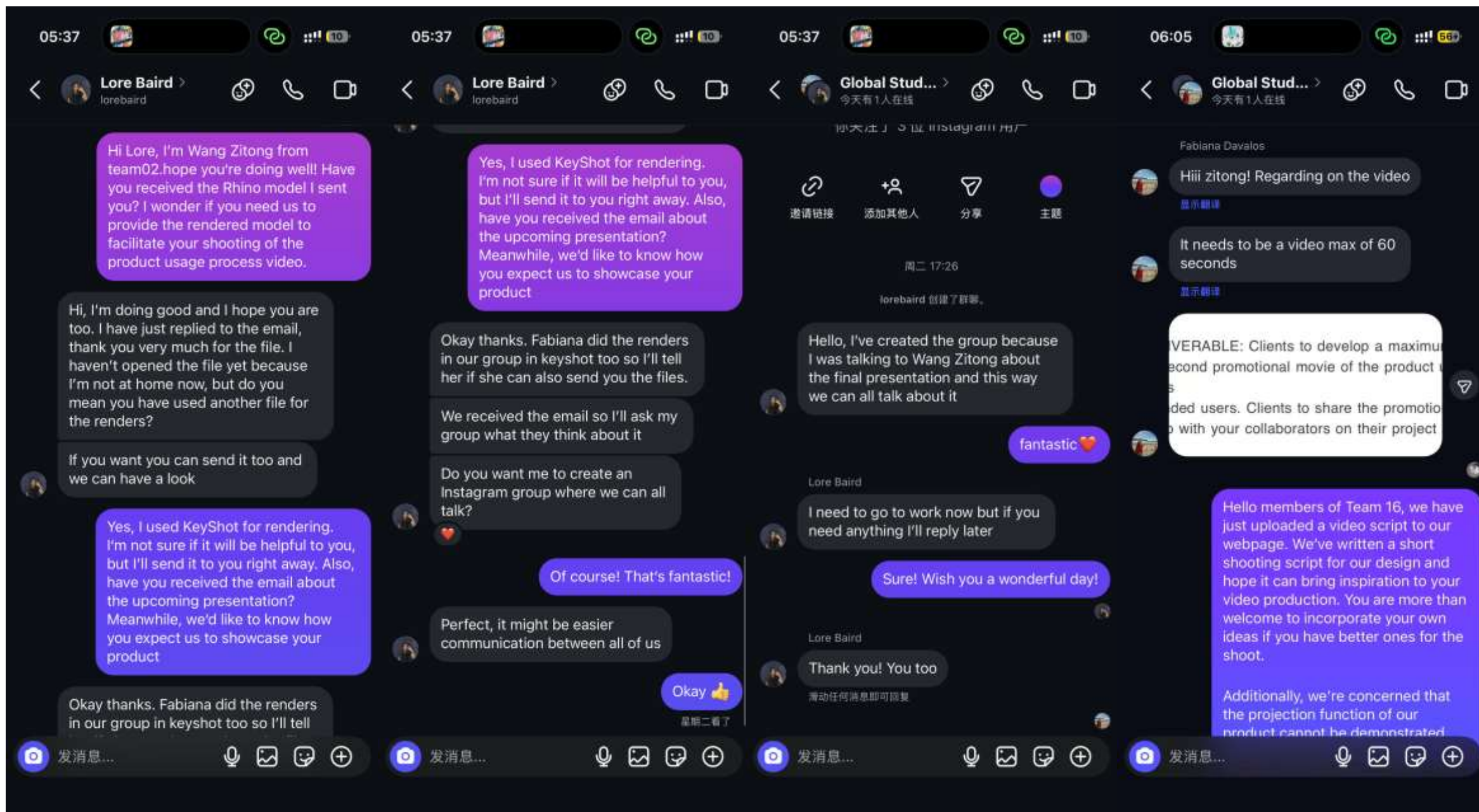
Meanwhile, I also wonder if you need us to draft a video script for your reference when shooting the video of



发消息...



We communicated about the model and video-related content.



We sent the model via email and by post.



----- 原始邮件 -----

发件人: "Lore Pema Baird Aguirre" <lbairdaguirre@alumni.unav.es>;

发送时间: 2025年11月25日(星期二) 凌晨5:19

收件人: "a芽" <709157866@qq.com>; "3306149778" <3306149778@qq.com>; "3483251591" <3483251591@qq.com>;

主题: Group 16 - 3D file

Hello Team 2,

I am Lore Baird from Team 16 from The 2025 Global Studio. I hope you are doing well. I have attached the 3D file of our design because we thought it might help you with your prototype. Please let us know if you need anything else or if you encounter any problems.

Thank you.

Kind regards,
Lore

发件人: "Lore Pema Baird Aguirre" <lbairdaguirre@alumni.unav.es>;

发送时间: 2025年11月25日(星期二) 下午5:15

收件人: "a芽" <709157866@qq.com>;

主题: Re: Group 16 - 3D file

Hello,

Thank you very much for sending your model. It is also very helpful for us. Have a nice day.

Kind regards,
Lore

On Tue, 25 Nov 2025 at 02:40, a芽 <709157866@qq.com> wrote:

Hello Lore,

I'm Wang Zitong from Team 02. We have received the model you sent, and it has been very helpful to us. 🌹 This is our Rhino model, and we hope it will be helpful to you as well.Have a nice day!

Thanks,

Best regards,
Zitong,

----- 原始邮件 -----

Re: Group 16 - 3D file

发件人: Lore Pema Baird Aguirre <lbairdaguirre@alumni.unav.es>

发 送: 2025年11月25日(星期二) 下午5:15

收件人: a芽 <709157866@qq.com>

邮件可能正文为中文 点击查看

Thank you very much. I will let my group know and we will send our file later. I need to go to work now so I'll be busy, sorry for that.

Kind regards,
Lore

On Tue, 25 Nov 2025 at 10:28, a芽 <709157866@qq.com> wrote:

Hi,

This is our KeyShot model. We hope it will be helpful to you, and wish you a wonderful day!

Best regards,
Zitong,

----- 原始邮件 -----

发件人: "Lore Pema Baird Aguirre" <lbairdaguirre@alumni.unav.es>

发送时间: 2025年11月25日(星期二) 下午5:15

收件人: "a芽" <709157866@qq.com>;

主题: Re: Group 16 - 3D file

Hello,

Thank you very much for sending your model. It is also very helpful for us. Have a nice day.

Kind regards,
Lore

On Tue, 25 Nov 2025 at 02:40, a芽 <709157866@qq.com> wrote:

Hello Lore,



THANKS